Ministry of Rural Development  
Government of India

GeoMGNREGA  
(GIS Implementation of Mahatma Gandhi National Rural Employment Guarantee Act)

Frequently Asked Questions  
(FAQs)

Ministry of Rural Development  
Government of India  
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Introduction to GeoMGNREGA

Mahatma Gandhi National Rural Employment Guarantee Act (MGNREGA) aims at livelihood security of people in rural areas by guaranteeing hundred days of wage-employment in a financial year to a rural household whose adult members volunteer to do unskilled labour work. The Mahatma Gandhi NREGA sponsors various schemes for helping rural people below the poverty-line for creation of wage employment and productive assets.

Remote Sensing (RS) and Geographical information system (GIS) technology serves to be an effective tool to collect, store and analyze Mahatma Gandhi NREGA assets (Watershed locations, Farm ponds, percolation tanks, check dams, road layer, Irrigation Channels etc). With the use of GIS in the area of asset management, it is possible to visualize and understand the geographical context of an asset and improve the efficiency of asset management. Spatial location is a major common aspect of all the assets and GIS can map all the assets under MGNREGA along with information for visualization and proper decision making.

The Mahatma Gandhi NREGA GIS Solution, named ‘GeoMGNREGA’ intends to provide a single and integrated view of asset information system across the rural India. GeoMGNREGA has been launched on 1st September, 2016. This involves photo geotagging of Mahatma Gandhi NREGA completed assets by the use of mobile application. The Ministry has signed MoU with National Remote Sensing Centre, Indian Space Research Organisation to provide technology support. NRSC has developed mobile application and the web portal for displaying Mahatma Gandhi NREGA assets. GeoMGNREGA Bhuvan portal (e-Governance) acts as a gateway to facilitate and coordinate the sharing of geospatial data between stakeholders from various jurisdictional levels in the spatial data community. This facilitates search, locate and publish geospatial data wherein the end users can access, share and publish (with appropriate log-in authenticity) in response to the needs of diverse user groups. The GIS enabled portal will maintain, process, store, distribute and improve the utilization of geospatial data for planners, decision makers and public.
Disclaimer

The Ministry of Rural Development undertook one day training and capacity building to all the field level officials during September-November, 2016. This ‘Frequently Asked Questions’ carry various issues, questions and their resolution in the day to day usage of themobile and web applications. This FAQ comprehensively contains answers to the questions posted by various field functionaries.

The mobile application is very simple to use and is continuously being upgraded to incorporate new requirements suggested by MoRD and various State governments.

Nonetheless, kindly note that the contents of this publication are for information purpose only, enabling the field functionaries of GeoMGNREGA to have a quick and an easy access to information. Though every effort is made to provide accurate and updated information, any omission or error is regretted.

The information contained in this document are updated only till 17th November, 2016. The FAQ will be updated regularly in light of the experience with implementation and future requirements. For more updated information it is advised that users refer to the dedicated portal of GeoMGNREGA at http://mord.geomgnrega.in/. To seek any clarifications, or share any comments on this publication, please write to us at team@geomgnrega.in.
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1. What is GeoMGNREGA?

Ans: GeoMGNREGA is a software solution to Photo Geotag all completed assets under Mahatma Gandhi NREGA (MGNREGA) by the use of space technology and to integrate the details of the wage and material into the public domain to ensure transparency and accountability.

2. What are the objectives of GeoMGNREGA?

Ans: The objective of GeoMGNREGA is to create a Geographical Information System (GIS) solution to visualise, analyse and explore the data of assets created under the MGNREGA. It essentially enables to view the assets created under MGNREGA across India on a map. GeoMGNREGA leverages ‘Bhuvan’, the software platform developed by National Remote Sensing Centre (NRSC) of ISRO for this purpose while the data of assets is taken from the NREGASoft application of Ministry of Rural Development. The unique capabilities of NREGASoft and Bhuvan are integrated into one Geospatial Asset Management and Planning tool and is named as ‘GeoMGNREGA’.

3. What is an ‘Asset’ under Mahatma Gandhi NREGA?

Ans: An asset under Mahatma Gandhi NREGA is the outcome of a work undertaken and finished. An asset has a physical boundary and is distinctly identifiable. The asset created under Mahatma Gandhi NREGA is unique entity and is recognisable with one or many works.
4. **What is Work ID?**

Ans: The Work ID is a unique identifier of work created in NREGASoft. It is a system generated unique number and is generated at the time of work creation in the NREGASoft.

5. **What is a Primary Asset?**

Ans: A ‘Primary Asset’ is one which uniquely creates and identifies an asset in the physical space. Each Primary asset has a unique identifiable number (UIN) and searchable attributes. The primary asset has permanent and unique identity recognisable in all forms like registers, NREGASoft, GIS Servers, etc.

6. **What is Attached Asset?**

Ans: An attached asset does not have an identity of its own in the physical space. These are the assets which are part of the Primary Asset. The attached asset either is an add on to the primary asset or adds up to the primary asset.

7. **What is Primary Asset ID?**

Ans: Each of the work undertaken under Mahatma Gandhi NREGA will either create primary or an attached asset. When a completed work creates a new asset i.e. Primary Asset, such ID which get generated will be called as Primary Asset ID. This Primary Asset ID will act as the unique identifiable number of a Primary Asset.

8. **What is an Attached Asset ID?**

Ans: Any completed work which creates an Attached Asset will be given an Attached Asset ID. Thus each work completed under MGNREGA will either have primary Asset ID or Attached Asset ID.
9. What is the relationship between Primary and Attached Asset ID?

Ans: There can be instances when MGNREGA works are performed over already existing assets. In such instances, the originally existing asset is considered as the ‘Primary Asset’. The subsequent works on a ‘Primary Asset’ may result in the creation of ‘Attached Assets’. The ‘Primary Asset’ will always have a unique ID. The ‘Attached Asset’ never generates its own Asset ID, but is subsumed under the Primary Asset ID. The ‘Attached Asset’ is always a part of an already existing asset i.e ‘Primary Asset’.

Primary Asset

Attached Asset

10. What is Fixed Asset Register (FAR) ?

Ans: The Ministry of Rural Development has notified a simplified Asset Register in place of the earlier Asset Register prescribed under Mahatma Gandhi NREGA guidelines. The new asset register, called as Fixed Asset Register (FAR), is a physical form of record that clearly identifies all the assets that have been created under the Mahatma Gandhi NREGA, by undertaking various permissible works listed under Schedule-I of Act or through convergence. The register will be able to quickly retrieve information on an asset, including its description, date, location, convergence scheme, and works performed. This new register will also give the capability to track changes of an asset throughout its life-cycle from the moment it is entered into the register, and then tracking it through its various stages of development. The creation of durable assets and strengthening the livelihood resource base of the rural poor is an important objective of the Mahatma Gandhi NREGA Scheme. The importance of fixed asset register, for registering the durable assets created under any scheme/programme cannot be over emphasised. We simply tend to lose sight of valuable assets created, in a scenario where there is no well organised register for assets. The list of benefits that can be derived by creating a full fledged asset register are endless, one significant benefit being that one has insights for future planning. Secondly, a good internal control required that we have physical control over our resources. Now, how does one go about implementing control measures if there is no record of what is owned? Lastly, an up-to-date fixed asset register would serve as audit...
evidence that any inspecting authority may require, to express their opinion on the credibility of any Mahatma Gandhi NREGA works.

11. **Who can create Asset ID?**

Ans: The Asset ID can be created by Gram Panchayat (GP), Programme Officer (PO), Block Panchayat (BP), Zilla Panchayat (ZP) and Other Implementing Agencies under data entry module of NREGASoft only. Asset ID is the most important number which identifies an asset in the physical space.

12. **How can I generate an Asset ID?**

Ans: Asset ID is a unique number automatically generated by NREGASoft. The Asset ID can be generated by users of any level on completion of work. Users can login using the accounts of GP, PO, BP, ZP or Other Implementing Agencies and mark the work as completed. The Asset ID will be auto generated in the software. To generate an Asset ID, Asset name and description needs to be entered as mandatory fields. Only by creation of Primary Asset, the system will generate Primary Asset ID. In case of attached asset creation (linking to existing asset), the system will display the Primary Asset ID to which the work has been linked.

13. **Can I generate Asset ID for works which were completed prior to implementation of GeoMGNREGA?**

Ans: Yes, users can login using the accounts of GP, PO, BP, ZP or Other Implementing Agencies and mark the work as completed. The Asset ID was not auto generated for the works that were marked as completed prior to the commencement of GeoMGNREGA. To generate the Asset ID for such cases, an option is provided for all users as ‘Create Asset ID for Work Completed’ under ‘Work Closure’. The new Asset ID will be generated if work is marked as new Asset.

14. **How can I generate multiple Asset IDs when the same work results in multiple assets?**

Ans: Users can login using the accounts of GP, PO, BP, ZP or Other Implementing Agencies and mark the work as completed as well as having multiple assets. Nonetheless, this option is available only for works under individual category and Individual Household Latrines (IHHL)

15. **What is the link between Fixed Asset Register (FAR) and GeoMGNREGA?**

Ans: Both the Fixed Asset Register (FAR) and GeoMGNREGA share many common features and objectives. The physical records from the FAR and GIS visualisations in GeoMGNREGA mirror each other.
16. Is it mandatory to maintain Fixed Asset Register (FAR)?

Ans: Yes, it is mandatory to maintain the Fixed Asset Register in each Gram Panchayat.

17. What is the format of Fixed Asset Register (FAR)?

Ans: The Asset Register has 2 parts. The Part–A contains the details of the asset. The Part-B contains details relating to the work completion on the assets. The format of the data structure is similar to that of the GeoMGNREGA. The updated format of FAR is available at NREGASoft portal at the below link,

http://nrega.nic.in/netnrega/writereaddata/Circulars/Fixed_Asset_Register.pdf

18. What is a Flagged Asset?

Ans: All the works completed under the GeoMGNREGA should either create a primary asset or get attached to an existing asset. There may be chances that during the work completion, a primary asset is wrongly created or an attached asset is wrongly tagged to an existing asset. For such instances, a provision is made available in the GeoMGNREGA mobile application and Bhuvan platform to flag the work. Once the work /asset which is available for MSE / GAS is marked as flagged, the data will travel back from the GIS server of Bhuvan to the NREGASoft for correction.
19. How to modify the flagged asset in NREGASoft?

Ans: The flagged Assets are made available for correction in the NREGASoft. An asset can be flagged if asset details (i.e. Name or Description) or works are not correctly attached. Click “Edit Flagged Asset work” link under “Work Closure” option which is available for all users under data entry module.

Image 1: Edit Flagged Asset Work form will open
Table 1: Detail description of fields

<table>
<thead>
<tr>
<th>S. No.</th>
<th>Field Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Select Asset Type</td>
<td>User has to select the asset the type of flagged asset work i.e primary or secondary asset.</td>
</tr>
<tr>
<td>2</td>
<td>Search work/Asset ID</td>
<td>Search option to search the work by either work code or Asset ID. User has to enter complete work code or complete asset Id. Partial search key will not give the result.</td>
</tr>
<tr>
<td>3</td>
<td>Select work Code(Asset ID)</td>
<td>All the flagged works, pushed to NREGASOft, shall be available in the dropdown as per criteria selected by user. As soon as user selects work code, the Anomaly and related information will be displayed in the respective place.</td>
</tr>
<tr>
<td>4</td>
<td>Asset Name</td>
<td>Asset name will be editable if the asset type is primary else it will be read only and cannot be change.</td>
</tr>
<tr>
<td>5</td>
<td>Asset Description</td>
<td>User can edit the asset description. It is editable for both, primary and secondary asset. Flagged work once updated, will be not be available for edit and will be ready to share with Bhuvan for GEO tagging.</td>
</tr>
<tr>
<td>6</td>
<td>View flagged work list</td>
<td>Click on the button to show the list of all pushed flagged work of the selected panchayat and its current status.</td>
</tr>
</tbody>
</table>

Image 2: View flagged work list

20. Can I create multiple assets from one work?

Ans: Work created under IHHL and Individual category can be linked to multiple Assets. The option to create multiple Assets under one work code is available in NREGASOft. For this, click on “Create Multiple Asset” link under work closure option. Click on the link, below screen will appear.
Table 1: Fields detail in Create Multiple Assets form

<table>
<thead>
<tr>
<th>S. No.</th>
<th>Field Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Search work</td>
<td>Search option to search the work by work code. User has to enter complete work code. Partial search key will not give the result.</td>
</tr>
<tr>
<td>2</td>
<td>Select work Code(Asset ID)</td>
<td>User has to select the work code from the dropdown. As soon as user selects work code, all the work types and JOB Card number will be displayed.</td>
</tr>
<tr>
<td>3</td>
<td>Work Type</td>
<td>Work type would be displayed as read-only. Work type is captured during work creation in NREGAsoft. Already entered Asset from Work Completion would be read only.</td>
</tr>
<tr>
<td>4</td>
<td>Job Card number</td>
<td>Beneficiary’s Job Card Number.</td>
</tr>
<tr>
<td>5</td>
<td>Select Asset Type</td>
<td>User has to select the asset type for each work type.</td>
</tr>
<tr>
<td>6</td>
<td>New Asset</td>
<td>Choose “New asset” radio button, the work will be marked as primary asset under MGNREGA. New asset will be generated after SAVE button is opted.</td>
</tr>
<tr>
<td>7</td>
<td>Existing Asset</td>
<td>In this work would be treated as part of any existing primary asset and it will not be treated as primary asset. As the user select “existing asset”, a list of primary assets and their IDs for the Block will be available in dropdown, and user has to select primary asset from the list. No new asset ID will be generated for secondary asset.</td>
</tr>
<tr>
<td>8</td>
<td></td>
<td>All the fields are mandatory</td>
</tr>
</tbody>
</table>
Operating Procedure Communicated to NIC to create multiple asset from one completed work

1. During completion of form WORK CLOSURE-COMPLETE /CREATE ASSET ID FOR COMPLETE WORKS) the last page should show dropdown asking for number of asset to be generated. (n) In case of existing completed work, the similar form should be made.

2. Next page will open relevant groups of rows corresponding to number of asset ID requested (n) in earlier page. Each group of row will contain mandatory fields: ‘New/ Existing Asset radio’, ‘Asset Name’ & ‘Description’ & ‘List of existing assets’ as a drop down (in case of selection of existing asset). There should not be any restriction for the number of assets that can be created on basis of any earlier entry made in any part of the form.

3. Both step 1 & 2 should be integrated part of the ‘WORK CLOSURE-COMPLETE /CREATE ASSET ID FOR COMPLETE WORKS’ module and user will not be allowed to submit / finish the ‘WORK CLOSURE-COMPLETE /CREATE ASSET ID FOR COMPLETE WORKS’ till 1 & 2 above are not completed.

21. What is Bhuvan GeoMGNREGA portal?
Ans: It is a web-based application hosted at http://bhuvan.nrsc.gov.in/governance/mgnrega allowing users to visualise the geo-tagged locations. It also allows authorised users to moderate the collected geo-tagged assets before it is made visible to the public and get the summary of the assets geo-tagged in their respective jurisdiction.

22. Where can I get the latest statistical report on GeoMGNREGA?
Ans: Statistics can be obtained by Central/SGNO/DGNO/GAS users by logging into http://bhuvan.nrsc.gov.in/governance/mgnrega and clicking on the statistics button.

23. What are the various Bhuvan MIS reports available at State-level?
Ans: State-level user can check the performance of Districts with respect to Total, Yet to be Moderated, Moderated, Accepted, Rejected, Flagged, Unregistered Geo-tagged assets. Apart from this, user can also see the list of DGNO,GAS and MSE registered in their jurisdiction.

24. What are the various Bhuvan MIS reports available at Block-level?
Ans: Block level user can check the performance of Panchayats with respect to Total, Yet to be Moderated, Moderated, Accepted, Rejected, Flagged, Unregistered Geo-tagged assets. Apart from this user can also see the list of MSE registered in their jurisdiction.

25. What are the various Bhuvan MIS reports available at District-level?
Ans: District level user can check the performance of Blocks with respect to Total, Yet to be Moderated, Moderated, Accepted, Rejected, Flagged, Unregistered Geo-tagged assets. Apart from this user can also see the list of GAS users and MSE registered in their jurisdiction.
26. **What is an unauthorised user?**

Ans: Version 1 of the mobile application allowed uploading of geotags even without the authorisation of registered account. In this scenario purely based upon the quality of the asset, the MSEs had approved the geotags. However, in version 2 of the GeoMGNREGA application, it has been made mandatory for MSEs to register and get verified for downloading data. All geotags of those MSE users whose accounts have not been validated, are placed under moderation. These accounts which are yet to be approved by GAS are treated as ‘unauthorised user’.

27. **Who is SGNO?**

Ans: State GIS Nodal Officer (SGNO) is appointed to coordinate and monitor implementation of GeoMGNREGA programme in a State.

28. **Who is DGNO?**

Ans: District GIS Nodal Officer is an officer appointed at the district-level to monitor the implementation of GeoMGNREGA. DGNO ensures the quality of geotag.

29. **Who is GAS**

Ans: GIS Asset supervisor is nominated by the State, is an official appointed at the block-level, responsible for validation of data entered by the MSE.

30. **Who is MSE?**

Ans: MGNREGA Spatial Enumerator (MSE) is an officer appointed in a gram panchayat, who is responsible for capturing GPS location of the Mahatma Gandhi NREGA asset, along with two pictures using GeoMGNREGA Android Mobile Application. The MSE could be Gram Rojgar Sahayak (GRS), Technical Assistant or any other person nominated by the respective State Governments. The MSE is the authority in the GeoMGNREGA entrusted with the responsibility of photo capture and geotagging of the MGNREGA Assets.
31. From where can I install the GeoMGNREGA mobile application?
Ans: Key in the URL http://bhuvan3.nrsc.gov.in/bhuvanapp/bhuvanapp_nrega.php on mobile browser or visit the home page http://mord.geomgnrega.in for the latest link. The mobile application (.apk) file gets downloaded in the download folder. Click on the file to start installing. User will be required to enable unknown sources option in security setting of android.

32. Is the GeoMGNREGA application available in Google Play store?
Ans: No, You need to download the App by keying in the URL on the mobile browser http://bhuvan3.nrsc.gov.in/bhuvanapp/bhuvanapp_nrega.php.

33. Is the mobile App is available for Apple and Windows devices?
Ans: No, the application is currently only available for Android platform.

34. What is the minimum specification required for Android device?
Ans: Android 4.0 or above, 2GB RAM or above, 8GB local storage or above, GPS sensor with A-GPS facility, Compass sensor, 2G/3G/4G and WiFi facility.

35. What to do if there is insufficient storage in my mobile?
Ans: Either change the mobile to one with larger local storage or create space in the local storage by removing other applications.

36. What should I do if I need to change my mobile?
Ans: You need to request the GAS to cancel your registration with the old mobile then go for registration using new mobile.
37. What to do if my mobile get stolen / lost?
Ans: Request your GAS to cancel your registration, install Bhuvan GeoMGNREGA mobile App in the new mobile and register for the GP again.

38. Can I use the mobile application without 3G?
Ans: Yes, you can use 2G or 4G or WiFi with internet facility.

39. Can the mobile application work without 2G/3G/4G?
Ans: Yes, Internet is not required to geo-tag an asset but it required to send the captured geotag data. You can connect broadband service at office or home through WiFi facility and send data.

40. How to register / approve State GIS Nodal Officer (SGNO)?
Ans: The user needs to be registered on the Bhuvan portal. After registration, the bhuvan username and registered email ID and the intimation from Bhuvan (as a PDF file) needs to be shared with the central user (team@geomgnrega.in) for approval.

41. How to register / approve District GIS Nodal Officer (DGNO)?
Ans: The user needs to be registered on the Bhuvan portal. After registration, the bhuvan username and registered email ID needs to be shared with the concerned SGNO for approval.

42. How to register / approve GIS Asset Supervisor (GAS)?
Ans: The user needs to be registered on the Bhuvan portal. After registration, the bhuvan username and registered email ID needs to be shared with the concerned SGNO for approval.

43. How can MSE get registered?
Ans: The MSE should install the NREGA mobile App, fill the profile and click register button. It will be available for approval to corresponding GAS.

44. What is meant by cancellation of registration?
Ans: The MSE can cancel his/her registration before the GAS approves it. Once the GAS approves the registration of MSE, then only the registration can be cancelled by GAS.

45. Can an MSE register through mobile site?
Ans: Yes, MSE registration is done through Mobile application only. The registration will need to be approved by GAS.

46. How can the same MSE get registered for more than one (multiple) Gram Panchayat?
Ans: MSE can register for one panchayat through mobile App. Assigning multiple panchayats to MSE can be done by GAS through the registration module.
47. Can more than one MSE register in one Gram Panchayat?
Ans: Yes, it is possible.

48. Who can Delete/Deactivate registered MSE?
Ans: MSEs can be deleted/deactivated by the corresponding GAS.

49. Who can change the allotted Gram Panchayat of MSE?
Ans: GAS can reassign/add the Gram Panchayat of MSE.

50. Can I continue to have GeoMGNREGA mobile application after getting transferred?
Ans: You can have it in your mobile if you are working as MSE for another Block or District. You need to cancel your registration from the earlier GP and then register again, get approval from new GAS and download the data for geotagging.

51. How to display all assets in drop down menu of the mobile App?
Ans: Use spacebar key to display all assets.

52. How many pictures can I take for one asset?
Ans: Two pictures are to be mandatorily taken for each asset. No more than two pictures can be uploaded for one asset.

53. What is the GPS Accuracy required?
Ans: Switch on ‘High accuracy’ mode

To get the best possible signal, one needs to be prepared to use a bit more battery than normal. It’s a necessary sacrifice, and you can always reverse it later when you don’t need to use GPS. Enabling this is easy; just follow a couple of steps and you’ll be on your way.

Go into android Settings and tap Location and ensure that location services are on. One should be able to toggle it at the top right hand of your screen. It should be green and the button to the right.

Now the first category under Location should be Mode, tap that and make sure it’s set to High accuracy. This uses your GPS as well as your Wi-Fi and mobile networks to estimate your location. This will use more battery, but will utilise all available methods to give you the most accurate location possible.

Keep the GPS signal active.

One of the main problems that we encountered when going from one App to another is that the GPS is turned off to save battery. If for example you are navigating and want to take a look at your latest messages, your GPS could be turned off.

However, you can keep the GPS signal active. To do this you must install a GPS App. I recommend Connected GPS. It’s a simple app and does the trick. Bear in mind that doing this could result

Find out if your GPS issues are hardware-or software-related.

With GPS Essentials, a free android application, you can diagnose whether poor GPS signal is due to a hardware or software issue. In the GPS Essentials main menu, tap Satellites, then watch the phone connecting to satellites around the earth. Here is the software: https://play.google.com/store/apps/details?id=com.mictale.gpsessentials&hl=en.

If no satellites appear, then this could be due to interference from metallic objects around, closed room, cloudy sky, the smartphone case, or your GPS hardware not working properly. If satellites do appear, but your GPS is still out of whack, then this is a software issue.

Refresh your GPS Data.

Sometimes a device will get ‘stuck’ on certain GPS satellites, even if they’re not within range, causing it not to work properly. To fix this, you can use an App like GPS Status & Toolbox to clear your GPS data and to start connecting to satellites from scratch. Here is the link: https://play.google.com/store/apps/details?id=com.eclipsim.gpsstatus2&hl=en.

In the App, tap anywhere on the screen, then tap the menu icon and hit Manage A-GPS state. Tap Reset, then when that’s finished go back into the Manage A-GPS state menu and tap Download. Your GPS data should now be refreshed, and if it starts playing up again then just repeat this process.

If the above doesn’t work, probably, one should try with another GPS Android Phone.

54. How far can I move to take the picture after locking the GPS?
Ans: You can move to an extent of covering full asset in the camera. The first photo should represent extent of the work or asset and Second photo should represent intensity of work.

55. What are the multiple ways in which an asset can be geotagged and uploaded?
Ans: The user has to use features provided in the mobile App only to geo-tag an asset.

56. Can I use two mobiles for geo-tagging at the same time?
Ans: Yes, you can do it. But ensure you are not geotagging the same asset with both mobiles.

57. What to do if I get the alert ‘Please wait... GPS fetching Lat-Lon’?
Ans: MSE need to ensure that location in Android setting is switched on, remove the mobile App if it is running in background and restart the mobile App.

58. What happens if there is a communication failure while uploading the data?
An: The mobile App shows the message ‘Data sent successfully’ only after receiving response from
Bhuvan Server. If there is any communication failure, the data gets automatically organised in ‘Send Later’ option and MSE can upload it again.

59. **What is the option of ‘reset configuration’?**

Ans: MSE can reset the mobile App without any data loss in Send later option. The MSE needs to register again for only mobile App. The MSE get this message, “You have been approved for this panchayat already”. This will allow MSE to register in mobile App and go ahead to download the Asset data by click on “Sync Asset Data”.

60. **If two MSEs geo-tag the same asset then what will happen?**

Ans: Within about 20 minutes of an asset getting geo-tagged and synced with the server, it will be marked as geo-tagged. Thereafter it will not be available for geo-tagging by another MSE. However if within 20 minutes another MSE has geo-tagged the same asset, then the moderator GAS has to reject one of the geo-tagged assets.

61. **Can a GAS use the mobile application?**

Ans: No, GAS cannot be MSE. As of now, Multiple roles are not allowed for a single user.

62. **Can I change the details of asset from mobile application?**

Ans: No, you cannot change. However assets can be flagged if details are found to be wrong.

63. **The asset details are visible in which language in GeoMGNREGA?**

Ans: The asset details are available only in English.

64. **What are the data available for identified asset details in the mobile application?**

Ans: User can key in the any one of the following to select the asset: 1. Asset ID, 2. Asset Name, 3. Work Code or 4. Work Name. On selecting the asset the mobile App will display additional info such as 1. Work Type, 2. Work Category, 3. GT Status (Geotagging status), 4. Reason to reject in case of rejection of geotagged asset.

65. **What should I do, if I have generated the Asset ID in NREGASoft but it is not available in the Mobile application?**

Ans: It gets synced within four hours during the working hours and maximum upto one day. It will take maximum upto one day to make it available on mobile after it is generated in NREGASoft and MSE need to sync asset data in the mobile app to for latest data and MSE need internet connection to sync asset data.

66. **Who can moderate the geo-tags?**

Ans: GIS Asset Supervisor (GAS) can do the moderation.
67. How is the geotagged assets get validated / moderated?
Ans: A geo-tagged asset can be moderated by GAS user by logging into http://bhuvan.nrsc.gov.in/governance/mgnrega. To perform moderation operation click on ‘Enable Moderation’ icon. Select any asset by clicking on it. After selecting the asset a pop up will display the information of geotagged assets along with the photos. From here the asset can be accepted, rejected or flagged.

68. What should the MSE do when wrong Asset is selected?
Ans: Click on “Refresh” icon and go ahead to select the correct asset.

69. What is meant by ‘Rejection of an Asset’?
Ans: A geo-tag details of an asset captured by MSE can be moderated by respective GAS by logging into http://mord.geomgnrega.in/support/home. If the asset details captured by the MSE are wrong, then the GAS should reject the asset. Such rejected assets will be available back with the MSE for geotagging correctly.

70. How to reject the geo tagged asset?
Ans: A geo-tagged asset can be moderated by respective GAS by logging into http://bhuvan.nrsc.gov.in/governance/mgnrega. To perform rejection operation click on ‘Enable Moderation’ icon to moderate the assets. Select any asset by clicking on it. After selecting the asset, a pop up will display the information of geotagged assets along with the photos. To reject the geo-tagged MGNREGA Assets click on reject button on bottom of pop up. After clicking on reject button a new box will open asking ‘Reason for reject’. Enter the reason for rejection and select the reject button, asset will be rejected successfully.

71. I am facing a few issues with the mobile App. With whom can I raise my doubts?
Ans: For an efficient interaction with multiple stakeholders, GeoMGNREGA has adopted a professionally managed online customer support software and helpdesk solution which is hosted on the portal http://mord.geomgnrega.in/. The cloud based web portal encourages discussions among the stakeholders viz. Central Government, State Government, District Administration and the Public. The portal also acts as a dynamic repository to share knowledge, as a tool for exchange of ideas and resolution of grievances by the implementing authorities. A remarkable feature of the portal is the support system where grievances can be raised or clarifications requested on doubts by the implementing agencies. From the homepage of the portal, a new support ticket can be raised by navigating to the link ‘New Support Ticket’ on the home page.
The user will be taken to the page http://mord.geomgnrega.in/support/tickets/new, and a new support ticket can be generated by filling in the fields here.

It can be seen that after filling up the subject line, a list of related articles on the website will be appearing on the right hand side of the webpage. Many a time, the users will be able to find the answers to their queries from these articles themselves and need not generate a support request.
72. What is the use of Ticket Number received from the support desk?
Ans: The support request raised will be tagged with a unique identification number and the same will be visible to the user in the portal itself on generation of the ticket. The same ID will also be mailed to the user on the email ID used for generating the ticket. The user can use this id for any future queries with the GeoMGNREGA Division.

73. I have a Bhuvan registration. Do I need to register separately for mord.geomgnrega.in portal?
Ans: These are two different platforms and require separate registrations. The user can register in the mord.geomgnrega.in portal and get a snapshot of all the tickets raised by him/her along with their status.

74. What should I do, if my issue is not resolved in the reply received from support desk?
Ans: The staff at GeoMGNREGA Division responds to queries directly to the users and if the users for any reason are not satisfied with the response, they can reply back / re-open the ticket till an agreeable response is obtained.